

Urban Living Furniture Ltd

Merchant Own Delivery Policy

Purpose

This is a fictitious delivery policy for Yellow Markets end-to-end testing, demonstrations and merchant onboarding.

Delivery Coverage

Merchant Own Delivery is available within supported regions of Mauritius.

Appointments

The Merchant contacts the Shopper after payment to arrange a delivery date and time.

Assembly

Assembly is included where specified for eligible furniture products.

Inspection

The Shopper should inspect products upon delivery and report visible damage immediately.

Failed Deliveries

If delivery cannot be completed because of incorrect address, restricted access or customer absence, a new appointment may be required.

Replacement Requests

Replacement requests must be submitted through the Yellow Markets Shopper dashboard with supporting photographs.

Example document created solely for Yellow Markets testing and training.