

Urban Living Furniture Ltd

Return Policy

Purpose

This fictitious Return Policy has been created solely for Yellow Markets merchant onboarding, end-to-end testing, demonstrations and training.

Eligible Returns

Returns may be requested where a product is delivered damaged, defective, materially different from the order, or otherwise approved under the Merchant's return conditions.

Return Request Period

The Shopper should submit a return request through the Yellow Markets dashboard within the applicable return period shown on the product listing.

Condition of Returned Goods

Products should be returned in their original condition with all supplied components unless the return relates to transit damage or a manufacturing defect.

Inspection

Urban Living Furniture may inspect the product before approving a refund or replacement. Photographs and supporting evidence may be requested.

Collection

Large furniture items are collected by Merchant Own Delivery where a return has been approved.

Non-Returnable Items

Custom-made or specially manufactured products may not be eligible for return except where required by law or where a verified defect exists.

Contact

support@urbanliving.example.com | +230 5811 4520

Example document created solely for Yellow Markets testing and training. It has no legal validity.